



City of Camarillo

601 Carmen Drive • P.O. Box 248 • Camarillo, CA 93011-0248
Office of the City Clerk • (805) 388-5315 • Fax (805) 388-5318

RENT REVIEW MEDIATION COMMISSION

FOR MOBILEHOMES & RESIDENTIAL RENTAL COMPLEXES

The City Council established a Rent Review Mediation Commission (Commission) to provide a forum to assist in the resolution of rent disputes between tenants and landlords.

INSTRUCTIONS TO PETITIONER

A petition for review must be filed with the City Clerk within 30 days of receiving notice of a rent increase. Complete the attached petition and file it, along with all pertinent information supporting the petition, with the City Clerk, City of Camarillo, at 601 Carmen Drive, Camarillo, California 93010. Maintain a copy of the complete petition for your files and do not attach original backup documents to your petition because they will not be returned to you.

Upon receipt of a petition, the City Clerk will schedule a mediation before the Commission. Within ten days of the conclusion of the mediation, the Commission shall issue its recommendation. The Commission's recommendation will be mailed to the property owners and affected tenants.

If you have any questions regarding these procedures, please call Jeffrie Madland, City Clerk, at (805) 388-5315.

Attachments:

Petition
Additional Signature Pages for Petition
Camarillo Municipal Code Chapter 10.50

RENT REVIEW MEDIATION COMMISSION PETITION

1. Petitioner's Name: _____

Address: _____

Phone No.: _____

Email address: _____

2. Name of Complex: _____

Complex Manager's Name: _____

Address: _____

Phone No.: _____

3. Current Rent: _____ New Rent per Notice: _____

Date of Receipt of Notice of Increase: _____

4. Explain why you feel the increase is unjustified or unfair: _____

5. Have you contacted Complex Owner? _____ Complex Manager? _____

6. If yes, what was the response? _____

7. If not, why? _____

Please attach a copy of the Notice of Increase to this petition.

Date

Signature

ADDITIONAL SIGNATURES

If applicable, please use this page to comply with CMC Section 10.50.050 A which states: "If the proposed rent increase will affect 25% or more of the tenants with non-fixed term leases in the residential rental complex or mobilehome park over the next 12 months, then at least five tenants in similarly situated units or spaces must sign the request for a rent review mediation."

NAME	ADDRESS	SIGNATURE

Chapter 10.50 RENT REVIEW MEDIATION

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10.50.010 Purpose.

The purpose of this chapter is to establish a mediation forum to assist in the resolution of disputes that may arise from time to time between tenants and owners of residential rental complexes and mobilehome parks to the end that an agreement may be reached for fair and equitable rent adjustments.

10.50.020 Definitions.

The following words or phrases as used in this chapter have the following meanings:

“Commission” means the rent review mediation commission established by Section 10.50.030.

“Commissioners” means the individuals selected by the city council to serve on the rent review mediation commission.

“Mobilehome park” means an area of land that contains 25 or more mobilehome spaces that are rented, or held out for rent, to accommodate mobilehomes used for human habitation.

“Owner” means an owner of a residential rental complex or mobilehome park, or the agent or representative of the owner.

“Non-fixed term lease” means a lease that is: (1) month-to-month or for a period of 12 months or less, or (2) a lease that has been for a term longer than 12 months and the term is set to expire within 6 months and the amount of any rent increase for the new term is not established under the lease.

“Rent” means consideration, including any bonus, benefits or gratuity demanded or received in connection with the use and occupancy of any residential rental unit or space.

“Residential rental complex” means any property that has five or more residential rental units.

“Residential rental unit” means any dwelling unit that is rented to a tenant.

“Space” means the area in a mobilehome park upon which a mobilehome is placed and for which rent is charged.

“Tenant” means any person or persons entitled to occupy a residential rental unit in a residential

rental complex or space in a mobilehome park pursuant to a non-fixed term lease.

10.50.030 Rent review mediation commission.

- A. Establishment and Composition of Rent Review Mediation Commission. There is established a rent review mediation commission for purposes of carrying out the provisions of this chapter. The commission consists of seven members. Commissioners will be appointed for a term of four years, and will serve at the pleasure of the city council. Two members will be tenants in the city (one each from a mobile home park and residential rental complex), and two members will be owners (one each from a mobile home park and residential rental complex, who need not be residents of the city), and the three other members will be city residents who are neither a tenant nor an owner of a residential rental complex or mobilehome park.
- B. Vacancies. If a vacancy occurs on the commission, the city council may appoint a qualified person to fill such vacancy.
- C. Powers and Duties. The commission is empowered to act in an advisory capacity to assist in the settlement of rental disputes between tenants and owners.
- D. Meetings and Mediations. The city clerk will call such meetings or mediations of the commission as may be required for the commission to carry out the purposes of this chapter.
- E. Quorum. The presence of at least five commissioners for a meeting or mediation will constitute a quorum provided that at least one owner and one tenant representative are present. The decision of the commission regarding any recommendation, solution or settlement of any dispute brought before the commission will be by a majority vote of the members present.
- F. Docket. The city clerk will maintain a record of all mediation proceedings conducted before the commission.

10.50.040 Notice to tenants of rent review mediation forum.

- A. Notice upon Rent Increase. Owners must distribute a notice of the availability of the rent review mediation forum provided by the commission with every rent increase to existing tenants with a non-fixed term lease. The notice must be in substantially the following form:

THE CITY OF CAMARILLO HAS A RENT REVIEW MEDIATION COMMISSION THAT PROVIDES A VOLUNTARY NON-BINDING MEDIATION FORUM TO REVIEW RENT INCREASES. COPIES OF THE CITY'S RENT REVIEW MEDIATION CHAPTER ARE AVAILABLE UPON REQUEST AT OUR OFFICE OR MAY BE OBTAINED AT CITY HALL (601 CARMEN DRIVE) OR ON THE CITY'S WEBSITE AT: WWW.CITYOFCAMARILLO.ORG.
- B. General Notice of Rent Review Mediation Forum. Owners must also post in the on-site management office, or if no such office exists, then in a publicly accessible location, a notice that is at least 8 x 10 inches in substantially the same form as in subsection (A) above.

10.50.050 Rent review procedures.

- A. Request for Mediation. A tenant on a non-fixed term lease who receives a notice of a proposed rent increase may file a request for the commission to review the proposed rent increase in a mediation. The request should be filed with the city clerk within 30 calendar days of receipt of notice of a proposed rent increase. The request must identify the owner and state the reason for the tenant's claim that the proposed rent increase is unreasonable or unfair. If the proposed rent increase will affect 25% or more of the tenants with non-fixed term leases in the residential rental complex or mobilehome park over the next 12 months, then at least five tenants in similarly situated units or spaces must sign the request for a rent review mediation.
- B. Scheduling of a Mediation. Upon the city clerk's receipt of a request for a rent review mediation, the clerk will contact the owner named in the request and the tenant and attempt to set up a mediation to be held before the commission. The mediation will be scheduled within a reasonable time. If the increase affects more than 25% of the tenants with non-fixed term leases, then the owner must provide a list of all such affected tenants so that notice of the mediation may be provided to all interested tenants.
- C. Submissions by Owner. If the owner agrees to participate in the rent review mediation, then at least seven days before the mediation, the owner should submit to the city clerk information concerning the residential rental unit or space at issue, which may include, but is not limited to the following:
 - 1. The actual operating expenses by category for the residential rental complex or mobilehome park for the preceding three-year period.
 - 2. The anticipated expenses for the residential rental complex or mobilehome park for the 12-month period of the proposed increase, including details of changes in any cost elements.
 - 3. The rent schedule for each residential rental unit or space within the residential rental complex or mobilehome park for the last three years.
 - 4. A schedule of other fees and income from the residential rental complex or mobilehome park.
 - 5. The vacancy rates of each unit in the residential rental complex or mobilehome park during the preceding three-year period.
 - 6. Any other factors affecting the need for the proposed rent increase.
- D. Submission by Tenant. At least seven days before the mediation, the tenant should submit to the city clerk any additional information not included in the initial request for review regarding the proposed rent increase that the tenant would like the rent review commission to consider.
- E. Mediation Procedure. At the mediation, the parties may offer any statements, documents, or other information that is relevant to the proposed rent increase.
- F. Failure to Appear at Mediation. Failure of any of the noticed parties to appear at the scheduled mediation will not preclude the commission from conducting the mediation as scheduled and from issuing its recommendation as provided in Section 10.50.070.

- G. Consolidation. The commission may consolidate requests for mediation received from tenants within the same residential rental complex or mobilehome park with respect to a proposed rent increase and all such requests may be considered in a single mediation.

10.50.060 Rent review considerations.

In making a recommendation based on a request for a rent review mediation, the commission may consider all relevant factors including but not limited to the following:

- A. Increases or decreases in property taxes;
- B. Unavoidable increases or decreases in operating and maintenance expenses, including utility rates, insurance, government assessments, materials and services;
- C. Capital improvements, as distinguished from normal repair, replacement and maintenance;
- D. Increases or decreases in size of the space or residential rental unit;
- E. Substantial deterioration of the improvements, other than as a result of ordinary wear and tear;
- F. Failure on the part of the owner to provide adequate services, or to comply substantially with applicable housing, health and safety codes;
- G. Federal and state income tax benefits;
- H. Downgrading, reduction or elimination of services; and
- I. Fair and just return on the property to the owner, including comparable market rents within the city.

The commission will not support a rent increase solely by reason of a change of ownership that results in increased costs of debt service or a refinancing of the mobilehome park or residential rental complex that results in increased costs of debt service.

10.50.070 Recommendation of commission.

- A. The commission will consider all relevant information in determining whether the proposed rent increase is fair, equitable, and necessary in order for the owner to receive a just and reasonable return on its investment.
- B. At the conclusion of the rent review mediation, the commission will issue its recommendation and will cause a written summary of the recommendation to be sent by mail to the tenant(s) and owner within ten business days after the mediation.
- C. At the conclusion of the mediation or no later than five business days after receipt of the commission's written recommendation, the parties to a rent review mediation are encouraged to advise the commission whether they accept the commission's recommendation.
- D. The city clerk will submit to the city council, for information purposes only, a copy of all rent review recommendations made by the commission.

10.50.080 Rent review a protected right and retaliation prohibited.

Use of the rent review mediation process provided in this chapter is declared to be a protected right pursuant to California Civil Code section 1942.5(c). Tenants cannot be required to waive their rights under this chapter and any such purported waiver will be void as contrary to public policy. No owner or tenant who has been a party to a rent review mediation process under this chapter may undertake or cause any type of retaliatory act or omission against another party as a result of the other party having invoked or participated in the rent review mediation process.